

Dear New Client:

*Carefor Community Support Services is pleased to provide you with door through door transportation. Services are provided by volunteer drivers using their own personal vehicle or staff drivers using an agency vehicle for clients to attend **non-urgent medical and therapy appointments**.*

We have a small fleet of accessible vehicles for clients who require wheelchair accommodation.

There is a fee for this service based on distance to your appointment and any parking fees. You are responsible to pay parking. The Coordinator will discuss payment for the service and set up an invoice account for you.

We require a minimum of 48 hours (2 business days) to arrange transportation. Our office hours are Monday to Friday 8:00am to 4:00pm

We look forward to serving you and if you have any questions please discuss with our Transportation Team.

Netty Graham- 613-732-9993 ext.3233-Accessible Transportation (Wheelchairs)

Chris MacIntosh-613-732-9993 ext. 3212-Volunteer Drivers (Mobile clients)

Sincerely,

*Alice Grenon, Manager
Community Support Services*